



Privacy notice

EU General Data Protection Regulation (2016/679), Articles 13 and 14

Privacy notice for environmental monitoring and supervision

Data controller

The Urban Environment Committee. The data controller's duties have been delegated to the director of customer relations. Urban Environment Committee's decision 15 May 2018 HEL 2018-004277.

The contact details for contacting the data controller are provided at the end of this privacy notice.

Why and on what basis do we process your personal data?

The purpose of processing personal data is to carry out the duties of the municipal environmental protection authority, such as handling various matters relating to permits, notifications and supervision, as well as safeguarding the public interest.

Legal basis for the processing:

Article 6(1)(c) of the EU General Data Protection Regulation: processing is necessary for compliance with a legal obligation to which the data controller is subject. This legal basis applies to the handling of matters relating to permits, notifications and supervision.

Article 6(1)(e) of the EU General Data Protection Regulation: processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the data controller. This legal basis applies to the safeguarding of the

public interest, such as matters requiring the issuing of statements and the exercise of the right of appeal.

Relevant legislation

EU General Data Protection Regulation (679/2016)

Data Protection Act (1050/2018)

Administrative Procedure Act (434/2003)

Act on the Openness of Government Activities (621/1999)

Water Act (587/2011)

Act on Water Services (119/2001)

Environmental Protection Act (527/2014)

Government Decree on Environmental Protection (713/2014)

Waste Act (646/2011)

Government Decree on Waste (978/2021)

Cross-Country Traffic Act (1710/1995)

Water Traffic Act (782/2019)

Government Decree on Limiting Certain Emissions from Agriculture and Horticulture (1250/2014)

Land Extraction Act (555/1981)

What personal data concerning you do we process?

In relation to applications, notifications and supervision matters handled by the municipal environmental protection authority:

- Company name; business ID or, in the absence of one, personal identity code; the operator's address and billing address; the operator's representative's first name, last name, telephone number and email address.
- First name, last name, address, telephone number and email address of the private individual involved in the matter.
- Applications for exemptions or waivers include personal data provided by the applicant regarding their financial circumstances or social impediments.

- Data on the environmental conditions observed during the handling of a matter, as well as on monitoring and sampling points.

Furthermore, data subjects may include in documents personal data which have not been requested and are not necessary for the purposes of the processing. These data are nevertheless retained, as the documents must be kept unchanged.

From where do we collect your personal data?

The personal data are collected directly from the data subject, either as a private individual or as a representative of an employer, from other private individuals (e.g. in cases of hazard reports, from the person affected by the hazard), from property and population registers (Facta), from business registers (e.g. Y TJ) and from other public authorities (e.g. rescue services, health protection authorities, central government environmental protection authorities, the police).

To whom do we disclose or transfer your personal data?

The personal data are not disclosed on a regular basis. The data may be disclosed to requesting parties in accordance with the Act on the Openness of Government Activities. Data and documents held by the City are public unless they are expressly provided by law to be kept secret.

The City may outsource the processing of your personal data to an external system supplier or service provider based on a separate commission agreement. In that case, the personal data are processed on behalf of the City and to fulfil a purpose determined by the City. The City remains the data controller of your personal data.

Are your personal data transferred outside of the EU or EEA?

By default, the City of Helsinki ensures that your personal data are processed within the EU or the EEA. However, in some cases, the City's services or functions may also be carried out by service providers, services or servers located elsewhere. In such cases, your personal data may also be transferred outside the EU or the EEA. The General Data Protection Regulation sets strict criteria for transferring personal data to countries whose legislation concerning the processing of personal data deviates from the requirements of European data protection legislation. In such cases, the City of Helsinki commits to adhering to the requirements set for an adequate level of personal data protection and, where applicable, commits its system suppliers and service providers to adhering to similar data protection obligations, as prescribed in data protection legislation.

How long do we retain your personal data?

As a general rule, the personal data are retained permanently. The basis for permanent retention is the decisions of 9 May 2016 and 15 May 2017 on the permanent retention of document data in the Ahjo system and the National Archives of Finland's decision on municipal environmental protection documents to be retained permanently
KA/8377/07.01.01.03.01/2019.

Automated decision-making and profiling

The personal data are not used for automated decision-making or profiling.

Your rights regarding the processing of your personal data

Right of access (Article 15)

You have the right to obtain confirmation as to what personal data concerning you are being processed and what data concerning you have been stored. The City of Helsinki will provide you with the information without undue delay, at the latest within one month of receiving the request. If necessary, this deadline may be extended by a maximum of two months if the

request is of exceptional scope and complexity. If the deadline is extended, the City will notify the person who submitted the request of the extension and the grounds for the extension within one month of receiving the request.

If the City refuses to fulfil your access request, it will inform you of this within one month of receiving the request. The City will also provide the reasons for the refusal, unless doing so would compromise the purpose of the refusal. You will also be informed of the possibility of lodging a complaint with the supervisory authority and of judicial remedies.

Right to rectification (Article 16)

You have the right to request that the City rectify inaccurate personal data concerning you without undue delay. You also have the right to have incomplete data completed. Whether the data are incomplete will be determined based on the purpose of the processing of the personal data.

If the City rejects your request for rectification, it will issue a written certificate stating the reasons why the request was rejected. You will also be informed of the possibility of lodging a complaint with the supervisory authority and of judicial remedies.

Right to be forgotten (Article 17)

The right to erasure does not apply to the extent that processing is necessary for compliance with a legal obligation to which the City is subject or for the performance of a task carried out in the public interest or in the exercise of official authority vested in the City.

Right to restriction of processing (Article 18)

In certain situations, you may have the right to request that the processing of personal data concerning you is restricted until the data have been duly verified and corrected or completed. These include situations where you contest the accuracy of the personal data, in which event the processing is restricted until the City has verified the accuracy of the data.

Right to object (Article 21)

You have the right to object, on grounds relating to your particular situation, at any time to processing of personal data concerning you when the processing is based on legitimate

interests, the performance of a task carried out in the public interest or in the exercise of official authority vested in the City. In this case, the data can continue to be processed only if the City demonstrates compelling legitimate grounds for the processing. The processing may also continue if the processing is necessary for the establishment, exercise or defence of legal claims.

Right to lodge a complaint with a supervisory authority (Article 77)

You have the right to lodge a complaint with a supervisory authority if you consider the processing of personal data concerning you to infringe the EU General Data Protection Regulation ((EU) 2016/679). In addition to this, you have the right to exercise other administrative and judicial remedies.

[Office of the Data Protection Ombudsman](#)

Visiting address: Lintulahdenkuja 4

Postal address: PO Box 800, 00531 Helsinki

Email: tietosuoja@om.fi

Switchboard: +358 29 56 66700

How can you contact us for questions related to data protection?

Contact person

Environmental Services, Environmental Monitoring and Supervision Unit,
kymp.ymparistovalvonta@hel.fi

Person in charge

Environmental Services, head of the Environmental Monitoring and Supervision Unit

Contact details

City of Helsinki, Urban Environment Division, Työpajankatu 8, PO Box 58235, 00099 City of Helsinki

Contact details of the Data Protection Officer

Data Protection Officer of the City of Helsinki

tietosuoja@hel.fi

+358 9 310 1691 (switchboard)

This privacy notice was last updated on 31 August 2026.